

-  [Medicaid Website](#)
-  [Manuals & Bulletins](#)
-  [Fee Schedules](#)
-  [What's New](#)
-  [Links](#)
-  [Web Portal Tutorials](#)

IMPORTANT NOTICE

Attention Telehealth Providers

Effective January 1, 2021, providers are not allowed to bill Q3014 for the originating site when the originating site is the client's home. This also applies when the client uses their personal telephone or computer while at an authorized originating site or when the client is at any location that is not listed below.

Claims that are submitted for payment may be reviewed through our utilization management vendor for appropriate use of telehealth codes.

The originating sites will be updated in the January 1, 2021 quarterly CMS 1500 Provider Manual update to show as follows.

Originating Sites (Spoke Site)

The Originating Site or Spoke site is the location of an eligible Medicaid client at the time the service is being furnished via the site's telecommunications system.

Authorized originating sites are:

- Hospitals
- Office of a physician or other practitioner (this includes medical clinics)
- Office of a psychologist or neuropsychologist
- Community mental health or substance abuse treatment center (CMHC/SATC)
- Office of an advanced practice nurse (APN) with specialty of psych/mental health
- Office of a Licensed Mental Health Professional (LCSW, LPC, LMFT, LAT)
- Federally Qualified Health Center (FQHC)
- Rural Health Clinic (RHC)
- Skilled nursing facility (SNF)
- Indian Health Services Clinic (IHS)
- Hospital-based or Critical Access Hospital-based renal dialysis centers (including satellites). Independent Renal Dialysis Facilities are not eligible originating sites
- Developmental Center
- Family Planning Clinics

- Public Health Offices

Please refer to the [CMS 1500 Provider Manual](#) section 6.24, for additional telehealth policy information. If you have any questions about this policy update, please call Provider Relation at 1-800-251-1268.



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• 1-855-846-2563

WYhealth is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



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Be sure to add wycustomersvc@conduent.com to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information

- Deployment Date: 12/10/2020
- Deployment Time: 3:00 PM
- Audience: Telehealth Originating Site Providers
 - Taxonomy: 261Q00000X, 261QP0904X, 251E00000X, 282NR1301X, 261QM0801X, 261QR0405X, 101Y00000X, 101YA0400X, 101YP2500X, 103G00000X, 103K00000X, 103TC0700X, 1041C0700X, 106E00000X, 106H00000X, 106S00000X, 163W00000X, 164W00000X, 171M00000X, 172V00000X, 367A00000X, 367500000X, 363L00000X, 363LA2200X, 363LF0000X, 363LG0600X, 363LX0001X, 363LP0200X, 364SP0808X, 207KA0200X, 207L00000X, 207SG0201X, 207N00000X, 2085R0202X, 207P00000X, 207Q00000X, 207R00000X, 207RC0000X, 207RE0101X, 207RG0100X, 207RG0300X, 207RX0202X, 207RN0300X, 207RP1001X, 207RR0500X, 207T00000X, 204D00000X, 207V00000X, 207VG0400X, 207VX0000X, 207W00000X, 207Y00000X, 207ZP0105X, 2080N0001X, 208100000X, 363A00000X, 208D00000X, 208000000X, 2083P0901X, 2084N0400X, 2084P0800X, 261QF0400X, 261QR0401X, 261QR1300X