



Wyoming Medicaid

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Attention Providers!

Wyoming Medicaid is happy to announce the option to check client eligibility is now available on the Provider Portal.

From the secured "Home" page, select "Eligibility Inquiry".

Wyoming Medicaid Build Version: prod-2574 2020.12.29-246.114

Serving Wyoming Medicaid Providers Exit Help

HOME | INQUIRIES | SUBMISSIONS | RETRIEVALS | MANAGE USERS | Ask Wyoming | MY ACCESS

Conduent Wyoming Medicaid Home

Navigate to any of the functions in the Web portal by clicking the following links or by using the top navigation bar. For information about each function, click the corresponding column header. Click on 'My Profile,' located in the 'My Access' section, to display your current Conduent Wyoming Medicaid profile. You will be able to perform only those tasks allowed by the user privileges assigned to you.

Site Contents

Inquiries	Submissions	Retrievals	Manage Users	Ask Wyoming Medicaid	My Access
Eligibility Inquiry	Prior Authorization	View/Download Files	Add New User to Organization	Ask Wyoming Medicaid Inquiry	My Profile
Claim Status Inquiry	Upload Files	RA Reports	Add Existing User to Organization		Update Provider Demographics
Provider Warrant Summary	Claims		Update or Remove Users		Change Organization
Provider Locator	Electronic Attachments		Reset Password		Change Password
LT101 Inquiry	PASRR Level 1				Manage Proxies
Prior Authorization Inquiry					Manage Trading Partner IDs

You've logged into the organization displayed under the navigation bar on the right. This organization will be used to determine the Provider Number and Trading Partner IDs you can use for your transactions (i.e., Inquiries, Submissions and Retrievals). To change this organization, click 'Change Organization' and follow the instructions.

Eligibility can be checked by entering the anticipated date of service, in addition to **ONE** of the below:

- Member ID (10 digits)
- Last name, first name, gender, date of birth
- Last name, first name, SSN

- **SSN, date of birth**

Home > Inquiries > Eligibility Inquiries > Eligibility Inquiry Response WY CURRHY NUMBER

Eligibility Inquiry Response

Member Demographic Information

Member Original ID:	NPI or Provider ID:	1669410643
Member Current ID: 0000062140	Date of Service:	02/03/2021
Name: ACSADULT SAMPLE	Valid Request Indicator:	
Date of Birth: 07/17/1940	Reject Reason Code:	
Gender Code: F, Female	Trace Number:	ilovellpoynor_1612287573990

Eligibility Issues

Service Type Code	Insurance Type Code	Benefit Plan Coverage Description	Eligibility Effective Date	Eligibility End Date
30: Health Benefit Plan Coverage	MC: Medicaid	COAW	01/01/2018	12/31/9999

Message Text: Plan Code- (COAW) Program Codes = W03 W08 W10 W14 W16 W22 W23 W24 W25 W26 D98

Service Types

Service Type Code	Co-Payment/Co-Insurance
1: Medical Care	\$3.65
35: Dental Care	\$3.65
47: Hospital	\$3.65
48: Hospital - Inpatient	\$0.00
50: Hospital - Outpatient	\$3.65
86: Emergency Services	\$0.00
88: Pharmacy	\$3.65
98: Professional (Physician) Visit - Office	\$3.65
AL: Vision (Optometry)	\$3.65
MH: Mental Health	\$3.65

Information Source Data

Organization/Last Name:	Medicaid
Identification Code Qualifier:	PI: Payor Identification
Contact Name:	Conduent Provider Services
Primary Identifier:	77046
Communication Number:	8006243958

Information Receiver Data

Organization/Last Name:	null
Provider Number:	1669410643

[Inquiries](#) [New Eligibility Inquiry](#) [Current Eligibility Inquiry](#)

[Go to top of page](#)

The search will provide the following details:

- **Plan code**
- **Eligibility effective dates**
- **Copays**
- **Thresholds- where applicable**

NOTE: Keep in mind client eligibility is determined on a monthly basis, and should be checked for each date of service to ensure the client is still eligible.

Providers are urged to review the Eligibility Inquiry tutorial on the Wyoming Medicaid Provider website for more detail on utilizing this tool.

[Client Eligibility Inquiry](#)

For more information please contact Provider Relations at 1(800)251-1268.



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• **1-855-846-2563**

WYhealth is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



[Unsubscribe](#)

Be sure to add wycustomersvc@conduent.com to your address book to ensure the proper delivery of

your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information:

- Deployment Date: 2/24/2021
- Deployment Time: 3:00 PM
- Audience: All Providers