



# Wyoming Medicaid

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## **COMING SOON**

Wyoming Medicaid would like to announce the transition of Medicaid provider enrollment and provider updates to our new vendor, HHS Technology Group. With this transition there will be a new provider portal specifically for providers to complete enrollments, re-enrollments, re-validations, make updates, and upload documents to their Medicaid provider file.

## **IMPORTANT UPDATE**

If you are required to re-enroll soon but have not yet started the process please wait until you receive notification from the new vendor HHS Technology Group. You will still be required to complete your re-enrollment but can do so with no lapse in active status if completed with the new vendor once prompted to do so.

If you are currently completing the enrollment process all supplemental documents must be sent in electronically to avoid delays in processing. Documents can be sent to [wyenrollment@conduent.com](mailto:wyenrollment@conduent.com). All documents must be received by March 15<sup>th</sup>, any documents received after this date will be returned and the process will have to be restarted and completed with HHS Technology Group.

If you are a new provider, or have new providers within your organization that need to enroll and are not currently enrolled with Wyoming Medicaid, please enroll immediately. Wyoming Medicaid will not be enrolling any providers during the upcoming blackout period while we transition to the new system.

If your email, phone, or mailing address have changed, do not delay. Please update this information now or we may not be able to contact you.

Provider updates can be sent in by:

- Mail –

Fiscal Agent of Wyoming Medicaid  
PO Box 667  
Attn. Provider Relations  
Cheyenne, Wyoming 82003

- Fax – 307-772-8405 (attn. Provider relations)
- Email – [wycustomersvc@conduent.com](mailto:wycustomersvc@conduent.com)

For additional questions please contact Provider Relations at 1-800-251-1268



**Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:**

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• 1-855-846-2563

[Unsubscribe](#)

Be sure to add [wycustomersvc@conduent.com](mailto:wycustomersvc@conduent.com) to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information:

- Deployment Date: 2/22/2021; 3/1/2021; 3/8/2021; 3/15/2021
- Deployment Time: 3:30 PM; 10:00 AM; 3:00 PM; 10:30 AM
- Audience: All Providers