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-  [Medicaid Website](#)
-  [Manuals & Bulletins](#)
-  [Fee Schedules](#)
-  [What's New](#)
-  [Links](#)
-  [Web Portal Tutorials](#)



Attention Providers

Additional Provider Enrollment Transition Information

Wyoming Medicaid has begun the transition of Medicaid provider enrollment and provider updates to our new vendor, HHS Technology Group. However, Provider Enrollment transition information and services are currently still being provided by the fiscal agent, Conduent.

Conduent is still processing enrollments with documentation received postmarked for 3/18/2021 or earlier. Conduent will continue to process W9's until HHS Technology Group goes live. All enrollments with documents received by Conduent that are postmarked after 3/18/2021 will not be processed. These will need resubmitted to HHS Technology.

With this transition there will be a separate online portal specifically for enrollment related services, which will go live April 9, 2021.

The HHS Technology Group owned provider portal, <http://wyoming.dyp.cloud>, will be used for:

- Enrollment
- Re-enrollment
- Re-validations
- Provider Updates
- Upload Files

HHS Technology has setup [training sessions](#) for all providers. These training sessions will provide details on how to enroll with the new vendor within their system. Please register for the best date.

Please be sure to wait until April 9, 2021 to contact HHS, Technology Group for your enrollment questions or concerns.

Conduent's [Secured Provider Web Portal](#) will still be used to for:

- Ask Wyoming Medicaid
- Claims Submission
- Claim Status Inquiry
- Prior Authorization Inquiry\
- RA Retrieval
- Prior Authorization
- LT101 Inquiry
- PASRR Level I
- Electronic Claim Attachments
- Provider Warrant Summary
- EDI Application

For billing questions contact Provider Relations at 1-800-251-1269 options 1, 5, 0.



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• **1-855-846-2563**

WYhealth is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



[Unsubscribe](#)

Be sure to add wycustomersvc@conduent.com to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information:

- Deployment Date: 3/25/2021
- Deployment Time: 10:30 AM
- Audience: All Providers