



# Wyoming Medicaid

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**IMPORTANT NOTICE**

## Important Updates & Reminders

### HHS Technology Group Provider Enrollment Now Live

**HHS Technology Group has now gone live as the Provider Enrollment vendor!**

Enrollments can be submitted through their online [portal](#). HHS Technology can be contacted for questions or concerns. Their contact information is:

- Phone: 1-877-399-0121
- Email: [WYEnrollmentSvc@HHS TechGroup.com](mailto:WYEnrollmentSvc@HHS TechGroup.com)

### Reading the Wyoming Medicaid Provider Manuals

According to Section 5(D) of the Provider Agreement, a document all providers must sign to enroll as a Wyoming Medicaid Provider, it is the Provider's responsibility to read and comply with the contents of the Wyoming Medicaid Provider Manuals. Provider Manuals detail requirements for services types as well as offer additional guidance for billing.

Below is the list of different manuals Wyoming Medicaid maintains:

- CMS-1500 (Professional) Manual
- Institutional Manual
- Dental Manual
- Tribal Manual
- Title 25 Manual

- DME Covered Services

Quarterly updates are made to the manuals and are the responsibility of the provider to review. Manual updates are posted to the Wyoming Medicaid Provider [website](#) January 1st, April 1st, July 1st, and October 1st. To make reviewing easier, Appendix A in each manual details a concise list changes made that quarter. Appendix B will list and show all Provider Communication sent during the previous quarter.



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• 1-855-846-2563

**WYhealth** is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



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Be sure to add [wycustomersvc@conduent.com](mailto:wycustomersvc@conduent.com) to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

#### Deployment Information:

- Deployment Date: 4/22/21
- Deployment Time: 8:30 AM
- Audience: All Providers