IF YES

Need for equipment is identified

ISC obtains physician order or therapist’s recommendation

IF NO

ISC coordinates with therapist, physician and other appropriate parties to determine exactly what is needed and who can provide.

ISC checks the ACS manual or website at http://wyequalitycare.acs-inc.com/ to determine if item is covered. If ISC has equipment code contact ACS Provider Relations at: 1-800-251-1269. If no code, call 1-307-772-8414 to determine if item is benefited by EqualityCare.

IF NO

ISC locates certified DD Equipment provider and gives provider parameters for equipment that is needed. Cost effectiveness of equipment is needed

ISC submits pre-approval to Waiver Specialist with the following:
* Copy of physician’s order or therapist’s recommendation
* Rationale for equipment need
* Explanation of denial
* Manufacturer’s invoice
* Description of responsibility for delivery, assembly and training

IF NO

ISC checks the ACS manual or website at http://wyequalitycare.acs-inc.com/ to determine if item is covered. If ISC has equipment code contact ACS Provider Relations at: 1-800-251-1269. If no code, call 1-307-772-8414 to determine if item is benefited by EqualityCare.

ISC checks back with provider every week to make sure delivery date is current

Equipment delivered, assembled and training completed

ISC ensures order of item through provider and checks back with provider every week

Equipment delivered, assembled and training completed and that items are appropriate and properly functioning.

IF YES

Process claim through private insurance or Medicare

Insurance or Medicare covers equipment?

IF NO

ISC checks back with provider every week

ISC locates certified DD Equipment provider and gives provider parameters for equipment that is needed. Cost effectiveness of equipment is needed

ISC submits pre-approval to Waiver Specialist with the following:
* Copy of physician’s order or therapist’s recommendation
* Rationale for equipment need
* Explanation of denial
* Manufacturer’s invoice
* Description of responsibility for delivery, assembly and training

Equipment delivered, assembled and training completed, Provider submits claim to EqualityCare

IF NO

ISC checks back with provider every week to make sure delivery date is current

ISC ensures order of item through provider and checks back with provider every week

Equipment delivered, assembled and training completed and that items are appropriate and properly functioning.