
ATTENTION ALL PROVIDERS - URGENT ASSISTANCE NEEDED

WYOMING MEDICAID CLIENTS ARE CONTACTING OR BEING DIRECTED TO THE INCORRECT CALL CENTERS FOR THEIR INQUIRIES. TO ASSIST THE CLIENTS WE ARE PROVIDING THE CALL CENTER NUMBERS AND A SHORT DESCRIPTION FOR EACH RESOURCE. PLEASE PROVIDE THESE TO YOUR OFFICE STAFF FOR FUTURE REFERENCE.

CUSTOMER SERVICE CENTER (CSC) - MEDICAID ELIGIBILITY / STATUS OF APPLICATION: 1-855-294-2127

CLIENT RELATIONS - MEDICAID COVERED AND NON-COVERED SERVICES: 1-800-251-1269

THE CLIENT'S PRESCRIBING PRACTITIONER OR PHARMACIST SHOULD ADDRESS PRESCRIPTION COVERAGE WITH THE CLIENT. THIS MAY REQUIRE THE PROVIDER TO CONTACT THE MEDICAID PHARMACY VENDOR, CHANGE HEALTHCARE.

Deployment Information:

- Deployment Start Date: 1/14/2021
- Deployment End Date: 2/4/2021
- Audience: All Providers