

Attention Behavioral Health Providers:

In an effort to eliminate any barriers to care that might exist in relation to the COVID 19 virus, we are going to temporarily allow group therapy via telehealth, effective today, March 18, 2020 and forward. Group therapy will be limited to 2- 10 unrelated clients and/or collaterals as necessary, for the purpose of implementing each client's treatment plan. This service is targeted at reducing or eliminating specific symptoms or behaviors related to a client's mental health and/or substance abuse disorders.

Claims that are submitted for payment may be reviewed through our utilization management vendor. Please follow the telehealth policy in the CMS 1500 Provider Manual, https://wymedicaid.portal.conduent.com/manuals/Manual_CMS1500_01_01_20.pdf, using the GT modifier to identify the claims. For example, the H2019 HQ, GT will be billed for group therapy via telehealth.

Provider Communication Information:

- Emails sent directly to providers from the WYCUSTOMERSVC@conduent.com email.
- Email date: 3/18/20
- Approximate time: 4:30 pm MT
- Audience:
 - 261QP0904X, 261QM0801X, 261QR0405X, 101Y0000X, 101YA0400X, 101YP2500X, 103G00000X, 103TC0700X, 1041C0700X, 106H00000X, 163W00000X, 164W00000X, 171M00000X, 172V00000X, 364SP0808X, 2084N0400X, 2084P0800X, 261QF0400X, 261QR1300X